

Quality Policy

ATM PP Ltd. makes steady efforts to achieve leading position on the market of companies manufacturing sophisticated avionics systems, data recording systems for manufacturers of rolling stock and mechatronic devices for civil and military customers.

Our market offer is focused on fulfillment of customer requirements – starting from product idea and design through sales, installation, warranty and post-warranty service and steady support during a complete life time of offered products.

The creation of the ATM PP Ltd. image as the company providing high quality products and services for railway vehicles, aviation and industry, and consistently satisfying the needs and expectations of the customers, is the company mission and goal.

The company management vision is to achieve key position as a supplier of the leading manufacturers of rolling stock and aircraft in Poland.

Achievement of such goal is guaranteed by:

- high level of knowledge and professional experience of our staff
- individual analysis and investigation of customer needs ensuring an adequate product offer
- customized and complex service offer which meets specific customer requirements
- continuous improvement in management of our Quality Control System
- rigorous execution of confirmed delivery times of our products
- creation of qualified network of partners and suppliers supporting us in our production process and our service to customers
- management reviews and steady improvement of our business plans and development strategy

The presented Quality Policy plays a main role in ATM PP Ltd. strategy of market activity. Principles and goals of Quality Policy are presented and known to all employees of ATM PP Ltd.. The employees unequivocally understand and execute them in each undertaking process.

We confirm that principles of the company Quality Policy are keeping on all organization levels and that ATM PP Ltd. President is personally involved in maintenance of Quality Policy standard and efficacy.

Our company success is measured in the customer trust and satisfaction, not in company turnovers.

Analysis of the following parameters:

- customer satisfaction questionnaires results
- total number of steady customers
- total number of executed services
- total number of customer's claims

enables us to achieve this goal in reality and to determine necessary improving actions.

We are steadily improving method of execution of our tasks, analysis methods and monitoring methods.

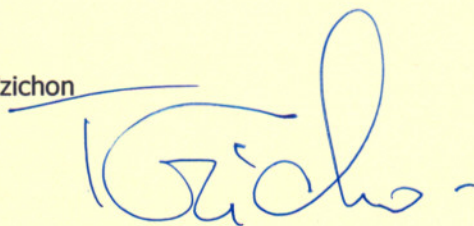
We are taking into consideration safety operation of the products delivered by us.

We can ensure our customers that:

- our order confirmation means fulfillment of all customer requirements
- we support our product service and maintenance during its complete life time
- high quality of our product is strictly connected with the lowest possible price
- our products are manufactured according to the following standards: ISO 9001, Part 21 subpart G and International Railway Industry Standard (IRIS).

Tadeusz Czichon

President



Warszawa, October 02, 2009